



## FREQUENTLY ASKED QUESTIONS

### **“Do I have to attend the in-person training to receive my certification?”**

No, once you complete all of the required online coursework you are eligible for certification. The in-person workshop provides supervision and gives you a day of live training to jump start your coaching career.

### **“Can I get a refund?”**

Cancellation Policy:

If you notify us 5 days prior to your scheduled training, you are eligible to receive a refund less cancellation fee of \$100.00. Any other cancellations will be eligible to receive a certificate to attend another seminar, physical products or a gift certificate. (Request must be received in writing to [registrar@nationalcoachingsociety.com](mailto:registrar@nationalcoachingsociety.com))

### **“What is the payment plan option?”**

To request a payment plan, you must email the [registrar@nationalcoachingsociety.com](mailto:registrar@nationalcoachingsociety.com). Payment plan normally includes a non-refundable deposit.

### **“What should I expect from this training?”**

Course work is done individually, there will be weekly scheduled webinars and assignments. The facilitators will lead a group discussion to help you gain a deeper understanding of the subject matter.